



Mediacom Online Registration Process

Tenants must first purchase their own modem in order to utilize the Mediacom Internet Service.

Physically connect modem as shown in self installation kit.

Wait until the "ONLINE" or "CABLE" light is a solid green. This may take a few minutes.

Connect the Ethernet cord (resembles an oversize phone cord) to the back of the modem and the other end to the Ethernet card built into the computer.

Double click on Internet Explorer or web browser you use to open it.

In the address bar at the top of your web browser type in the following...

<https://maestro.mediacomcc.com/walledgarden>

Hit enter to access the website.

You should see the Mediacom Online logo.

Fill in your account number and registration code.

Your registration code is the last 9 digits of your account number.

Account Number: _____

Registration Code: _____

Click on the "Submit" button to continue.

Click on the "Sign up now" button.

Choose "NO" to the option to set up email now. (You may set up your email address later by selecting yes and following these same instructions)

Click on "Here" link in the text "Click here to reset your cable modem"

Restart your computer.

If you experience any problems please contact us at 1-877-387-8087

